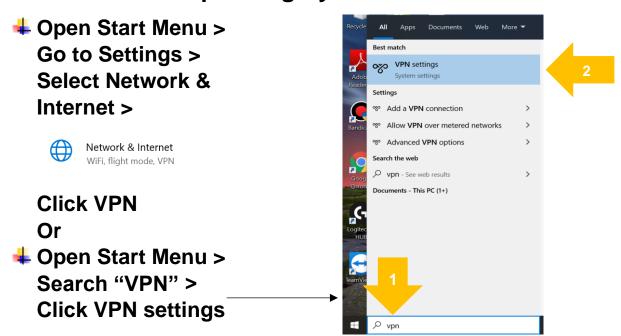


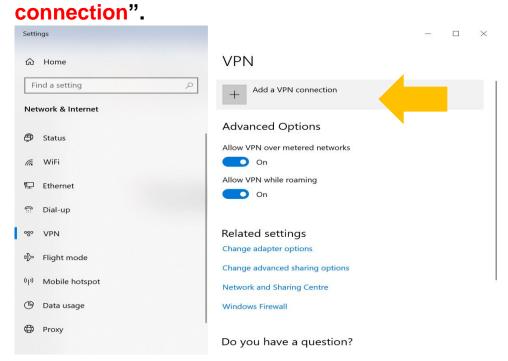
VPN manual

- Windows 10
- Mac OS

1. Windows 10 Operating System:



From the VPN settings page, click "Add a VPN



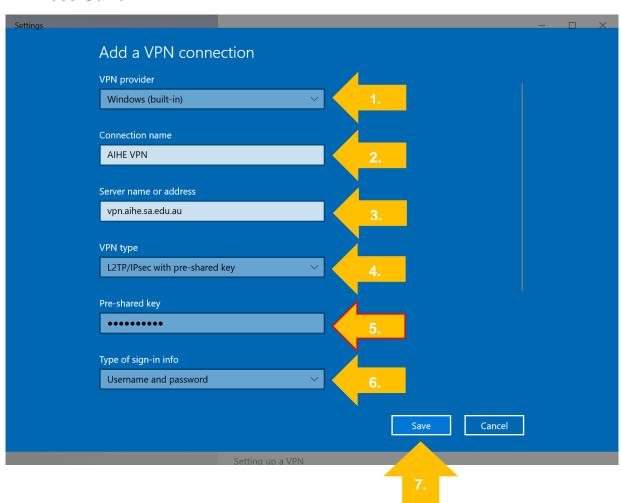
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In the Add a VPN connection dialog:

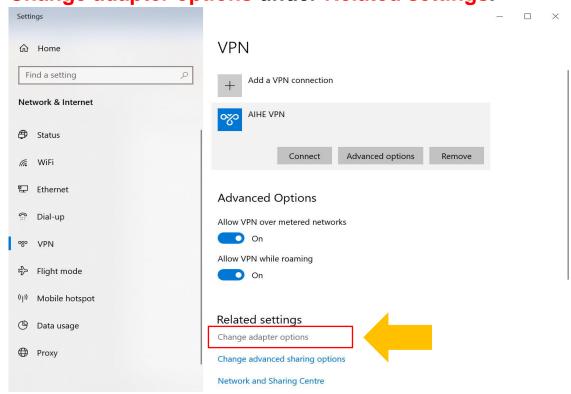
- 1. VPN provider: Set to Windows (built-in)
- Connection name: This can be anything you want to name this connection, for example, "AIHE VPN."
- Server name or address: Enter the hostname "vpn.aihe.sa.edu.au"
- 4. VPN type: Select L2TP/IPsec with pre-shared key
- 5. Pre-shared key: Aeg1275000
- 6. Username and Password: optional
- 7. Press Save.



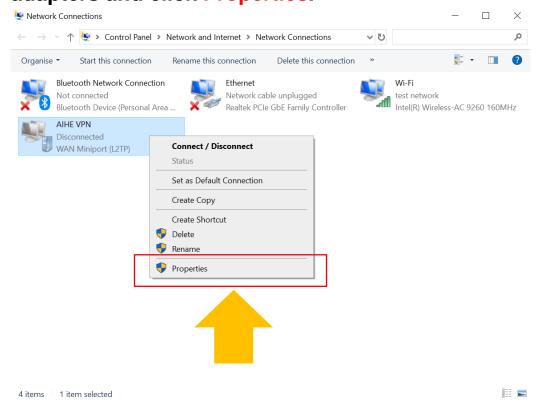
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After the VPN connection has been created, click Change adapter options under Related settings.



Right-click on the VPN Connection from the list of adapters and click Properties.



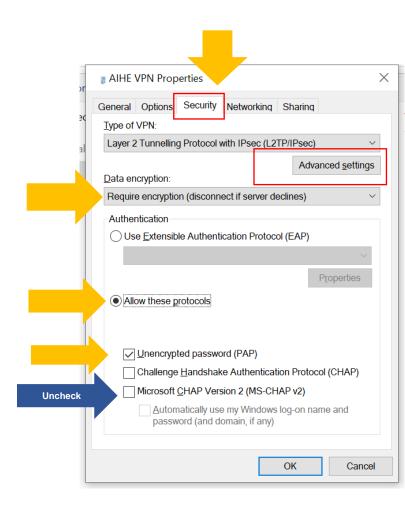
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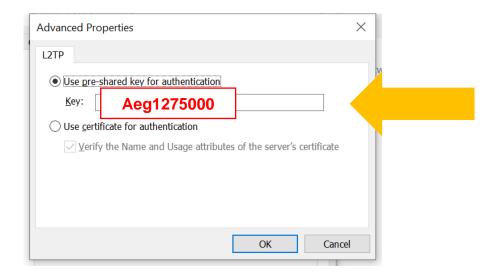
In the Security tab

- select "Require encryption (disconnect if sever declines)" under Data encryption.
- 2. Then, select "Allow these protocols" under Authentication.
- 3. From the list of protocols, check "Unencrypted password (PAP)", and uncheck all other options.



♣ Click on "Advanced settings"

In Advanced Properties dialog box, choose "Use preshared key for authentication" and enter the pre-shared key: **Aeg1275000**, then click "OK".



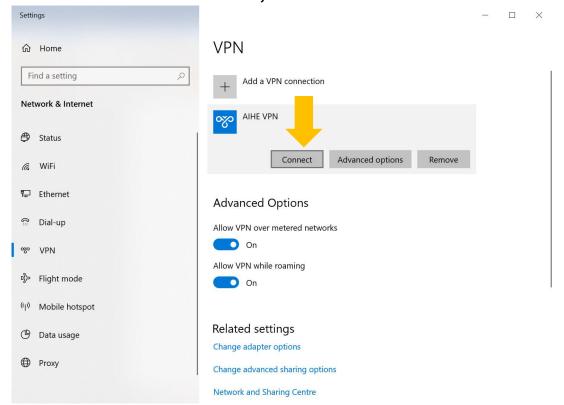
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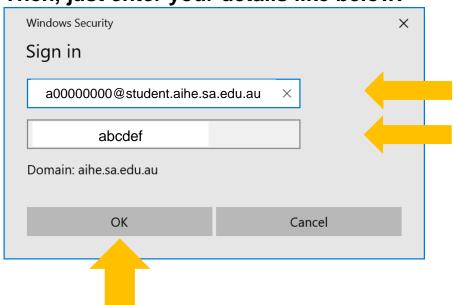
♣ Back at the VPN window, click Connect on "AIHE VPN".



♣ Enter your FULL EMAIL ADDRESS as your username and EMAIL password, then click "OK". For example, my student email address is:

a0000000@student.aihe.sa.edu.au

My student email password is: "abcdef". Then, just enter your details like below:



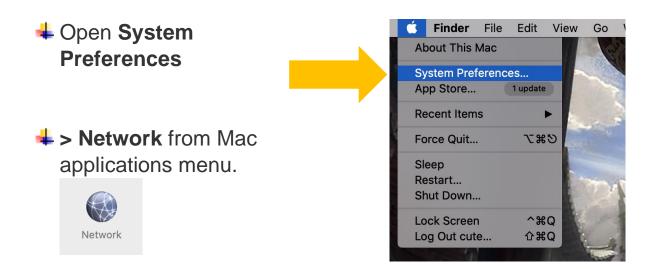
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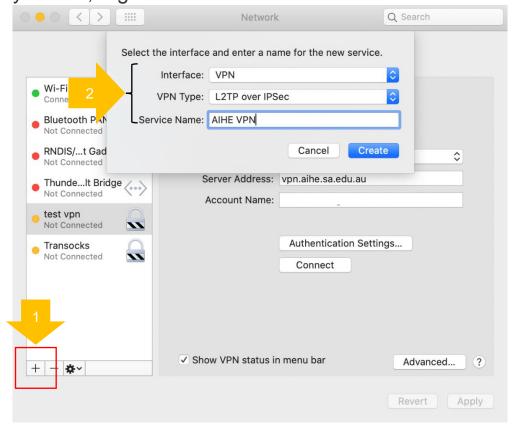
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2. VPN manual for MacOS



♣ Click the "+" button to create a new service, then select VPN as the interface type, and choose L2TP over IPsec from the pull-down menu, service name can be named by yourself, e.g. AIHE VPN.



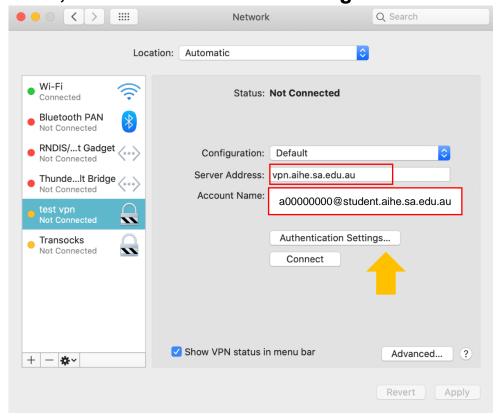
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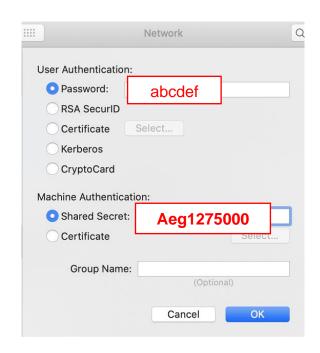
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- Server Address: Please enter vpn.aihe.sa.edu.au
- ♣ Account Name: Please enter your full student email address. For example, my student email address is: a00000000@student.aihe.sa.edu.au.
- Then, click Authentication Settings...

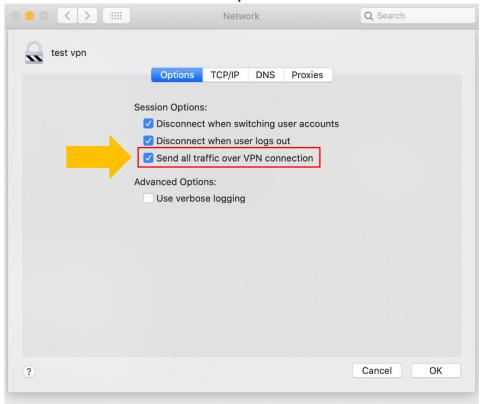


- Password: For example, my password of my student email address is: abcdef. Then enter password.
- Shared Secret: Please enter Aeg1275000.
- Click OK to go back to the main VPN settings page.

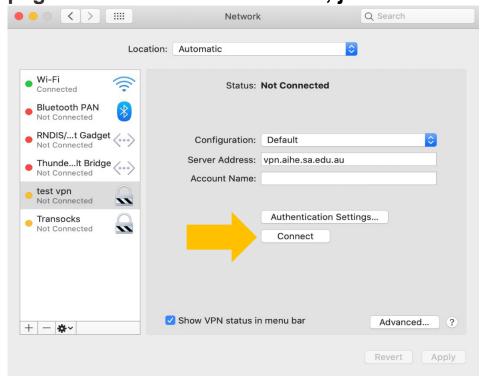




Then click Advanced... and enable the Send all traffic over VPN connection option.



♣ Then click OK to go back to the main VPN settings page. To connect with this VPN, just click connect.



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(If you need any further help, please send an email to servicedesk@aihe.sa.edu.au)